

# Groups & Incentives in Ticino.

[meetings.ticino.ch/incentives](https://meetings.ticino.ch/incentives)  
Come for business, stay for lifestyle.



Colline d'Oro, Lake Lugano Region





**Ticino Turismo**

Via C.Ghiringhelli 7  
CH - 6501 Bellinzona  
Tel. +41 (0)91 825 70 56

mice@ticino.ch  
www.meetings.ticino.ch

**Contact:**

Monica Reggiani  
Product Manager Meetings  
monica.reggiani@ticino.ch

Please contact us if you need more information, it would be a pleasure for us to help you organizing your great Ticino-experience!

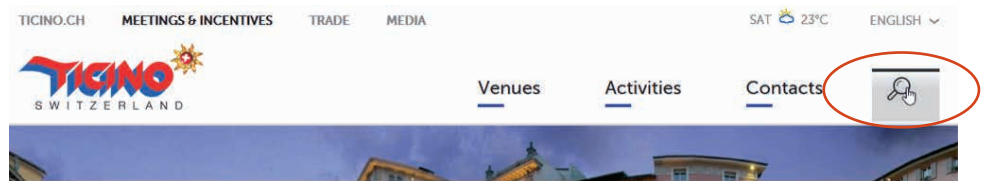
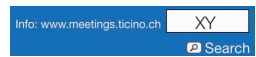


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**Webcode.**

The webcode is the number to be found in the blue box of each activity. For further information, visit [www.meetings.ticino.ch](http://www.meetings.ticino.ch) and click the search button in the upper right corner of the page, then type the webcode in the search box.



Ticino Turismo, in cooperation with various partners operating throughout the area, is able to offer professional and free assistance for the planning of meetings, incentives, conventions and events. See: [www.meetings.ticino.ch/contact](http://www.meetings.ticino.ch/contact)

# Did you know that in Ticino...

- you can soak up 2,302 hours of sun every year?  
It's one of Switzerland's sunniest regions!
- clouds are not welcome?  
The maximum cloud formation in Lugano is 43%, compared to 65% in Milan!
- lake shores extend over 160 km?  
You decide where to dive into the lake!
- you can always keep fit?  
There are no less than 3,600 km of hiking trails and 737 km of cycling paths!
- there are no less than 2 sites registered in the UNESCO World Heritage?  
These refer to the Bellinzona Castles and Monte San Giorgio!
- you can make your own cheese using milk from the Ticino Alps and have it delivered directly to your door once it has matured?  
At the Caseificio del Gottardo Airolo dairy, in Valle Leventina!
- the famous writer Hermann Hesse resided for many years in the museum dedicated to him which is now one of the most popular in Ticino?  
You can visit it in Montagnola, just a few minutes away from the centre of Lugano!
- the third most important financial market in Switzerland is found here?  
Located in Lugano, nicknamed the 'little Rio de Janeiro' thanks to its Mount San Salvatore that is reminiscent of the famous 'Sugar Loaf Mountain'!
- you can find the town that boasts the mildest climate in Switzerland?  
That very attractive and sunny town is Locarno!
- you can visit all Switzerland in less than 2 hours?  
At the Swissminiatur in Melide!
- you can find AlpTransit, the world's largest construction site?  
Here you can receive all the information on the new Gotthard tunnel at the Pollegio Information Centre: this is the longest tunnel in the world and is 57 km long!
- you can suffer from vertigo?  
The Ritom cable railway is one of the steepest in the world with a maximum gradient of 87,8%!
- Lake Cadagno is actually made up of 2 lakes one on top of the other?  
It contains 2 different types of water which never mix!
- you can also speak German?  
In the Walser village in Bosco Gurin, the highest village in Ticino, situated at 1,506 m!
- you can play the part of James Bond?  
Practice bungee jumping from the Verzasca dam, where the famous Goldeneye 007 film was set! You can jump off from a height of 220 m: the highest bungee jump in the world!
- Lugano-Agno airport is the fourth most important in Switzerland, but also the quickest?  
You can check-in just 20 minutes before your flight!
- you can visit the San Gottardo Museum, the highest in Switzerland?  
At 2,088 metres above sea level!
- there are over 130 Alpine lakes?  
Don't forget your swimming costume and fishing rod!
- you can stay at the best camping site in Switzerland?  
In fact, various European guides have assessed the Campofelice camping site at Tenero as being the best!
- you can go shopping in one of the best outlet centres in the world?  
Forbes included FoxTown in Mendrisio in its international top ten for factory outlet centres in the world!



## Come for business, stay for lifestyle.

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Ticino is Switzerland's sun-trap, a region of opulent delights. The Mediterranean climate on the southern side of the Alps has given rise to luxuriant gardens, fine wines and a wonderfully varied cuisine. The landscape is shamelessly seductive, with unspoiled valleys, panoramic mountaintops and picturesque lakes. Meetings and incentives find fertile ground here, where Swiss efficiency meets Italian lifestyle.

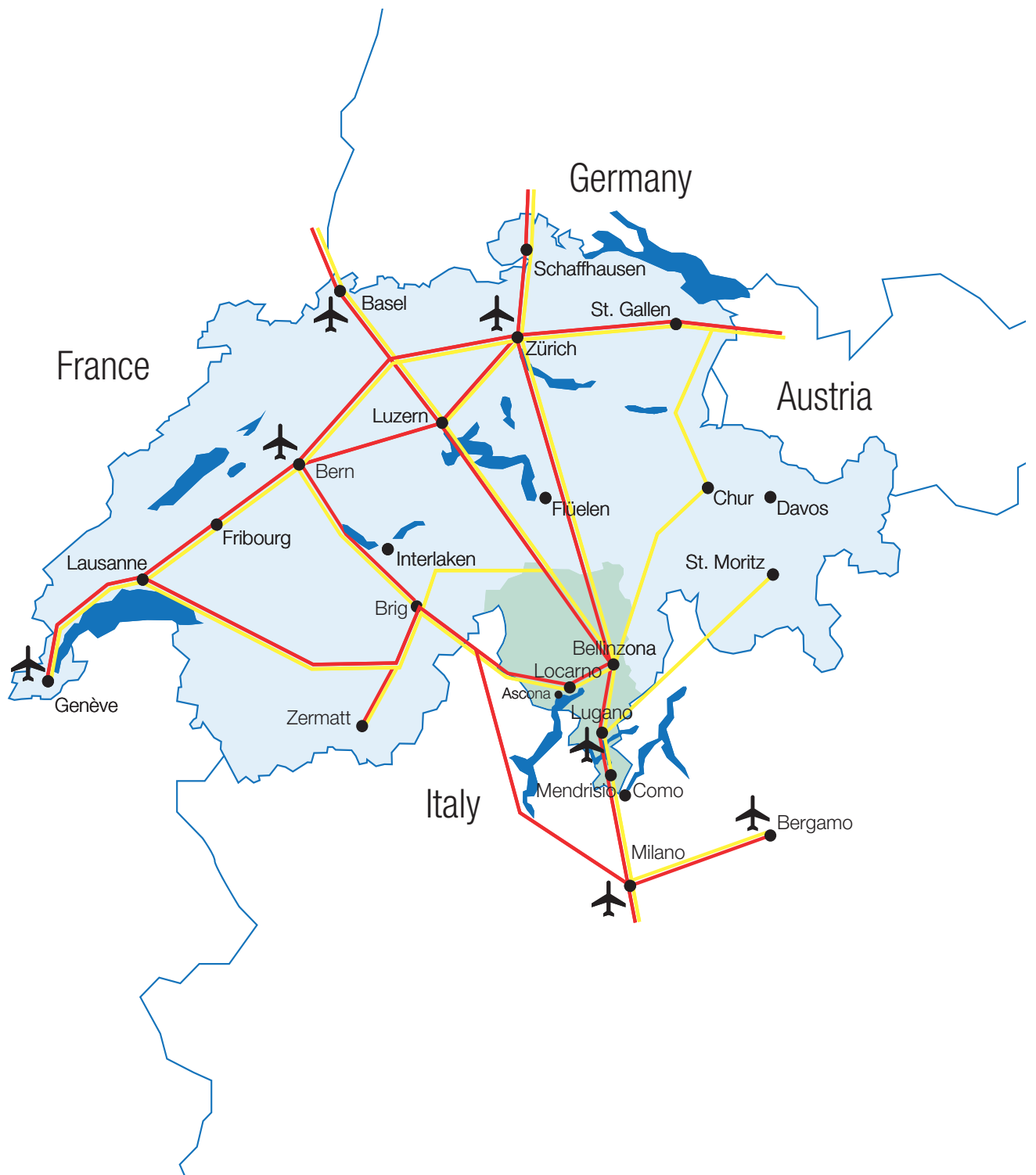
Finding a suitable setting for an exceptional event is not difficult in Ticino. Magnificent buildings erected over the centuries offer a choice of impressive backdrops – as does the glorious, ever-changing landscape. An exclusive client event in the inner courtyard of a medieval castle is just as feasible as a conference deep inside the mountains of the Gotthard massif – or an expert gathering on a lake requiring the latest technical facilities. Ticino can also offer many possibilities for an unforgettable social program.

Ticino is well connected by all means of transport. A dense network of bus and train routes takes visitors to the most remote corners of Ticino. Different legendary scenic routes, for example the Bernina Express, the Wilhelm Tell Express, or the Palm Express, provide the opportunity to discover Ticino in a pleasant and relaxing way. For special occasions, limousines, helicopters, horse carriages, tandems, paraglide, etc. can be organized for an unforgettable and exclusive adventure.

The airport of Lugano is located in Agno, which is only 4 km/2.5 mi away from the city center, and offers regular flights to Geneva and Zürich. Connecting shuttle buses will drop visitors off directly at their hotel in the city. Additionally, within 1 hour reach, there is the International airport of Milano Malpensa that is connected to Ticino by shuttle buses and train connections.











## Excursions & Nature.

[meetings.ticino.ch/incentives/outdoor](https://meetings.ticino.ch/incentives/outdoor)

Diamond-like glaciers and golden sun, warm sapphire-blue nights, emerald green forests and deep blue waters. Canton Ticino is a land of extraordinary and fascinating natural contrasts. Within a few kilometers the visitor experiences the transition from the imposing Saint Gotthard massif giving way to the gentle vineyards on the Mendrisiotto hills. On foot, by boat, by helicopter or on a horseback, come and discover Ticino.



## Scenic routes.

Ticino

Reaching Ticino is easy thanks to the numerous connections available by car, train or airplane. Equally easy, though far more impressive, is getting to Ticino through one of the panoramic routes. This will transform your journey in an unforgettable experience, engaging in alternative ways that will bring you through breath-taking sceneries. Six fascinating options are available to reach Ticino by public transportation, all going through dazzling panoramas.

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## Funiculars and Cable Cars.

Ticino

In Ticino it is very easy to reach mountains peaks. Thanks to more than 20 cable railways and cable ways it is possible to admire the beautiful panorama without hiking for hours on the mountains. From the city to the mountain in less than 20 minutes it is possible from Locarno to Cardada – Cimetta or from Lugano to San Salvatore, where you will have the sight over the entire region. Enjoy a breath of fresh air after your business with your team!

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## Boats | Sailings.

Lake Maggiore & Lake of Lugano

Private boat cruises can be organized on both lakes, which are shimmering showpieces in the South of Switzerland's Alps. There are different kind of vessels: from 600-seat cruisers and charming old boats to sleek speedboats and sailing yachts. There is a solution for every taste since the boats offer different services: aperitifs, lunches, gala dinner, place for business presentation, accommodation for team building and much more. It is also possible to organize events on a sailing ship of 20 m with accommodation options.

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## Excursions in Ticino.

Ticino

With its 3,000 kilometers of marked paths and trails, Ticino is an unrivalled playground for outdoor activities. From hikes and bike rides up in the mountains to family strolls and walks on snowy paths, you will find a multitude of tours to suit your tastes. Whichever region you visit and at whatever time of year, you will be able to choose between a wide variety of routes – invariably well maintained and signposted.

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## Tourist train on wheels.

Ticino

One of the most practical way to arrange transport and city sighting is to go on board of one of our tourist train on wheels. If you are planning to get on the other side of the city, why do not use this romantic train? Travelling really slow through the city, your team will have a moment of relax, before face off the next appointment.

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## Train to success.

Ticino

Transform your business meetings, your workshops and your business presentations in a real "brainexpress": historical or modern trains with comfortable coaches will bring you to discover Ticino starting from a location of your choice even the airport. Efficient connection, modern facilities and a refined cuisine will delight your business trip.

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## Alpine passes on the motorbike.

Ticino

This is an unusual and exciting proposal, even more so if you think that the tour takes you along roads where there is little traffic among lakes and breathtaking Alpine scenery. The route can also be planned to include stops at the "grotti" – typical restaurants – or even a treasure hunt. A further idea for your incentive could be to offer a safe driving course. At the end of the course a "Good Biker" competition can be organised with a prize for the best motorcyclist in your company.

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## Smart Discover Tour.

Ticino

This program has been especially designed to stimulate team spirit. Each team, composed of two persons, will receive street maps with all the information about the roads to travel in their "Smart Car". A road book is assigned to each team, with all the questions to answer and the activities to fulfill during the entire tour. It offers participants the opportunity to discover the beauties of the Lake Lugano region or of the entire Canton of Ticino. For maximum 30 people, 15 cars available.



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## Hot-air Balloon.

Ticino

To fly silently at low altitude over fields, forests and lakes is something magical. As the aerostat floats along with the wind you will never know where you are going to land. The unforgettable emotions experienced in flight are worth waiting for. It is also possible to have a paragliding experience! Treat yourselves to an adventure!



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## Getting around with the PostBus.

Ticino

From a comfortable, modern coach to a minibus, from a service vehicle to a nostalgic "old-timer". Thanks to its "Tours & Travel" section, PostBus is able to organize extra trips in order to meet special requests made by customers. With PostBus, your excursion will be a pleasant and relaxing experience.



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## Up in the air.

Ticino

Experience the sunroom Ticino from a new perspective. An excursion with the helicopter is an unforgettable experience. The chopper arcs through the air and flits over forests, mountain lakes and wild torrents – and hurtles over a cliff to soar into empty space. This is like a ride on a Harley Davidson in the sky: thrilling, breathless, intoxicating. You can choose to fly with a helicopter for a sightseeing or to reach your meeting location or maybe just to descend with your sky direct from the mountain.



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## Culinary & Delights.

[meetings.ticino.ch/incentives/gastronomy](https://meetings.ticino.ch/incentives/gastronomy)

Among Ticino's greatest riches are beyond doubt food and wine – made from genuine local products and produced following ancient traditions of the region. The result: dishes and wines with flavors that are both contemporary and traditional. You can taste the seasonal delicacies – local salami, Merlot wine, cheese from the alpine pastures and other gourmet treats – in attractive venues that range from sophisticated restaurants, to typical inns or “grotti”. Discover Ticino's genuine gastronomy and have a taste of it!

### Make your own cheese.

Airolo

Prepare some delicious cheese with your own hands. Starting from simple fresh milk, a professional cheese maker will walk you through the steps to turn it into cheese. Enjoy this unique activity and experience the production of this typical Ticinese product. The Gotthard Cheese Factory is located at the foot of the Gotthard Pass and includes a factory open to visitors, a restaurant (offering fondue and raclette) and a purchase area. It is possible to organize a tour of the cheese plant, visiting the entire factory and observing the production of cheese.

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### Ticino Experience - The film you can eat.

Losone

The silent movie “Ticino Experience” is a pleasure to watch and...to eat. While suggestive images of Ticino's gastronomy slide on the screen, spectators can enjoy tasting them for real. The suggestive film shown at the Casa Rustica of the Albergo Losone, was shot by a professional director.

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### Ticinese Craft Beer.

Stabio

A guided tour by the master brewer who will bring behind the curtains of his brewery to show you the ingredients and the steps necessary to produce beer. The Ticinese Micro Brewery, recently opened, produces different kinds of beer destined to the Swiss and international market. During the visit, different types of beer will be described and offered for tasting.

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## Wine Tasting.

Ticino

Ticino is the home of Merlot: our wines are internationally known and while visiting, you will have the opportunity to see where this prestigious nectar of the gods is made. Enjoy the fresh air of the magnificent alpine valleys discover the Merlot wine culture and visit the beautiful vineyards accompanied by an expert if you wish. Learn more about the prominent wine production and taste the different Merlot wines in an ancient cellar.

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## Cooking lessons in Ticino.

Ticino

Cook "risotto con funghi" or any other local meal in the authentic setting of a rustico, the original house of Ticino. Not satisfied yet? Then you should take a group class and learn how to prepare a traditional meal based on recipes passed down through generations. Complete your experience by tasting your culinary delights on a terrace or in a typical cellar.

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## Montebello Castle and its salami.

Bellinzona

A unique and unforgettable experience is waiting for you at Montebello Castle: make your very own Salame dei Castelli di Bellinzona and discover the secrets of this traditional Ticino speciality! The visit is rounded off with an aperitif of Ticino specialties and wines served in the fabulous castle garden.

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## The secrets of the "panettone".

Maggia

Are you interested in baking a "panettone"? Here is a great opportunity we suggest you, to share with friends and colleagues! During your visit, you will get to know our "panettone" and its several ingredients. The "panettone Nostrano", the Veneziana, Colombina, Triestina with chocolate chips, Triestina with chestnuts and the Delizia with apricot. Let yourself be surprised by our recipes, a production of natural and homemade specialties!

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## Sport & Fun.

[meetings.ticino.ch/incentives/fun](https://meetings.ticino.ch/incentives/fun)

From the most adventurous to the most relaxing sports, whether indoor or outdoor, traditional or new world sports, Ticino has the answer if it's sport you're looking for. On land, on water or even in the air, sport lovers have a wide range of options. Anyone who likes flying can enjoy paragliding or parachuting, or experience the thrill of a 220 m bungee jump from the Verzasca dam, like James Bond-007. The more adventurous will enjoy a descent by canoe down the Ticino river, or they can try their hand at the new sport of canyoning. Whatever your needs are, Ticino offers year round all kind of sport opportunities!

## E-bike Park Ticino.

[e-bike.ticino.ch](https://e-bike.ticino.ch)

The electric bike is an ecological, innovative, convenient and likeable mean of transport to explore our region on. The E-bike Park offers the opportunity to choose among many different paths, from the excursion of "pleasure & comfort" to the one "rich of action & challenging. Rent this fun electrically assisted cycling vehicle and discover the splendid territories of Ticino in a very comfortable and intelligent manner.

## MTB & Downhill.

Ticino

Hiking boots are not the only way to experience our mountains. You can also discover the magical world of Ticino's nature by mountain bike, stopping, breathing the pure air and drinking in the landscape before setting off again for a technically challenging descent. Places and villages can be reached not only by conventional roads, but riding along safe and well-marked tracks, amongst marvelous flora and fauna. The new discipline of the Downhill will give you the opportunity to discover our mountains with adrenaline!

Info: [www.meetings.ticino.ch](https://www.meetings.ticino.ch) 73014 [Search](#)

## Rock Climbing in Ticino.

Ticino

With its mountainous landscape, Ticino offers countless climbing possibilities all over its territory – from the unique Leventina Valley, to the picturesque Maggia Valley, and the charming Lugano Region. Climbers are often rewarded by breathtaking views. Ticino has not only natural climbing routes, but also artificial ones. This sport is ideal for team-building: each participant is a key component in the roped party. Local hiking guides are ready to welcome your team! It is also possible to join a training in indoor gyms.

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## Paint Ball.

Ticino

This new discipline, coming from the USA, is a funny competition with coloured gel shots. Armed with pressure semi-markers and protected by masks you will have to challenge the other groups among our forests or indoor. Assisted by professionals you will try the thrill of raid adrenaline!

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## Pitch & Putt - Golf.

Ticino

Pitch & Putt is an innovative variation on the game of golf and has become the most popular sporting activity in vacation centres. It is a fun sport and ideal for many players of all ages. A Pitch & Putt course extracts and concentrates the most difficult part of an entire golf course, focalizing on a short game by encompassing the peak moment of the golf game. With such conditions, P&P has become the natural school to learn golf, but that's not all; it is a true sport in every respect.

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## Canyoning.

Ticino

Anyone who is looking for adventure and adrenaline must try canyoning. This sport consists in crossing obstacles, like wild water canyons and mountain waterways – by foot, scrambling, swimming, down-climbing, jumping and abseiling. Ticino's hilly and untamed landscape offers quite a few amazing water canyons, where to go wild! Definitely a group sport, canyoning requires appropriate equipment and training. The best and safest way to practice it, it is through organized sports clubs, between end of April to mid of September.

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## Canoeing in Ticino.

Ticino

The Mediterranean climate and the excellent water temperature make this excursion an ideal adventure for a team seeking a unique experience. You will discover wonderful landscapes and you will feel safe thanks to the guidance of an expert and the appropriate equipment that will be provided.

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## Stand Up Paddle.

Ticino

Stand Up Paddle Surfing is a trendy new sport and can be practiced both on Lugano Lake and Lake Maggiore. It's easy and you simply need to know how to swim. All ages and abilities can enjoy this sport their first time out!

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## Monster Roller.

Bosco Gurin

Try the exciting downhill run with the Monster Roller: a real Trottnett Party! An exciting rush for young and young-at-heart adventurers! The ride into the valley on two wheels, whether leisurely or fast, is the crowning of an adventure-filled day in Bosco Gurin.

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## Go Kart.

Magadino

The kart track in Locarno-Magadino is the ideal place for an adventurous teambuilding. In the nature and green you can choose between the emotion and the adrenalin of a go-kart lap or the relax of a refreshing drink. You can rent a go-kart for the entire team and organise a race where the best pilot will win a true cup.

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## Safe Driving School.

Osogna

Safety on the road is a priority for all drivers. Knowing how a car will react, what to expect, and how to cope in an emergency is of greatest importance for avoiding accidents or at the very least coming through them with as little damage as possible. Safe driving, skid control, defensive and protective driving could be an out of the ordinary, but very useful, team activity and fun experience. The exercises can take place in new cars or in private cars upon request.

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## “Goldeneye” Bungee Jumping.

Verzasca valley

The 220 m high dam of the Verzasca Valley is famous first because it is the highest dam in Europe and second because it was the setting for some scenes in the James Bond film “Goldeneye” starring Pierce Brosnan. Enjoy an exciting day like James Bond and your team will never forget it! Beside the Bungee Jumping it is also possible to arrange a walk or a visit to this beautiful valley.



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## Up in the air.

Ticino

Parachuting, paragliding, hang-gliding: Whatever your wishes are, just come to Ticino and enjoy a beautiful up in the air! Ticino is considered among the most beautiful places in Switzerland for free-flying. It offers several opportunities with breathtaking sceneries. Paragliding is a year-round activity in Ticino, although the best time of the year is in spring, when it's possible to reach exceptional altitudes. The airport of Magadino, close to Locarno, is the most important centre for parachuting in Switzerland.



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## Reinventing Robin Hood.

Monte Tamaro and Gordola

Discover your skills as climbers and acrobats in one of the two adventure parks of Ticino: you will feel like Tarzan hanging from the trees! Balance, concentration, coordination and a little of strength are indispensable skills to succeed in the activity. This challenging acrobatic itinerary comprises trails of varying levels of difficulty suspended amongst the trees. It is possible to organise team-building activities using the apparatus along the trails.



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## Foxtrail “Galileo Galilei”.

Lugano

Foxtrail is an alternative way to discover the city, ideal for groups and companies interested in team building activities. Anyone can participate at this urban treasure hunt. The teams (from 2 to 6 people) have to “follow the trails of the fox” moving by foot or by public transport. To reach the fox, participants must solve complicated missions and decipher coded messages. The teams will plunge into the culture of the city, with its stunning views and an exciting historical background.



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## Culture & Events.

[meetings.ticino.ch/incentives/cultural](https://meetings.ticino.ch/incentives/cultural)

Ticino is a land of culture, of art and artists. The region is scattered with monuments and artworks of a rare beauty. All around, history, architecture and art intertwine, blending harmoniously into the landscape. In the valleys, you will be enchanted by the delightful little Romanesque churches; in the towns and cities, by the geometric symmetries of contemporary architecture. Furthermore, Ticino hosts throughout the year various types of events: music and film festivals, concerts, sporting events and shows enliven the cultural life of Ticino and add an extra dimension to visitors' stay.

### A Medieval event in the castles.

Bellinzona

The three superbly restored castles of Bellinzona, listed by UNESCO as part of the World Heritage sites, are the perfect location for hosting special events in medieval style. Guests will be welcomed by people dressed as warriors in armours, trumpeters and craftsmen. In the afternoon, split in groups, guests will measure themselves in archery, tug-of-war and jousting tournaments, or take part to the re-enactment of William Tell's legend. The evening can continue with a dinner at Castelgrande and a menu with medieval dishes.

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### Monte Verità Tea Ceremony.

Ascona

The art of preparing and enjoying tea, that tea master Sen Rikyu perfected in Japan 450 years ago, has lost none of its fascination even today. The Teahouse Loreley on the Lago Maggiore is passionate about the tea ceremony it cultivates. Guests not only enjoy their favorite tea in a harmonious environment, but can also visit the tea museum and tea laboratory and even stock up on some of the world's finest teas in the tea shop.

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### Corporate Orchestra.

Ticino

From a starting point of non-existent musical skills emerges a team capable of producing excellent results. Integration between the group members is made easier and a huge boost of energy and emotion is generated. The challenge is a great surprise to the participants, although initially it appears to be impossible. They become a great orchestra in a few hours. The experience of putting together a musical group will amaze the participants for the speed with which they are able to put into motion mechanisms, which usually take much longer.

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### Theater workshop.

Verscio

Split in small groups and with the help of professional actors (arriving from the Dimitri theatre school) you will discover how important the non-verbal communication can be through several exercises. Theatre plays, some games and a basic jonglage lesson will entertain each participant that will bring home a wonderful memory of the day. At the end you will show to the other group your results!

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### Murder Mystery Dinner.

Ticino

Enjoy the suspense and fun of our thrilling dinner. Invite yourself to witness the last gasp of our fictitious murder victim, decipher the clues and solve the mystery. Thrilling evenings are a very popular evening event. A skilled team of actors enact a variety of scripts over an evening dinner, a day or a weekend. The actors are supported by costumes, theatrical props, written and visual clues. The mystery dinners tend to be run in a fun atmosphere in order to directly involve the participants in socializing.

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### A day in the vineyards.

Mendrisiotto Region

Harvest grapes in the realm of the worldwide awarded merlots. In Mendrisiotto and the Basso Ceresio it is possible to spend a day helping with the “vendemmia” – the grape harvest – which naturally includes partaking in the conviviality of a communal lunch. The novice vintners are sure to get tired by the evening, but they will be enthusiastic about the day’s adventures.

Info: [www.meetings.ticino.ch](http://www.meetings.ticino.ch) 92691 [Search](#)



### Create your own art!

Ticino

Creativity is usually expressed through handwork! The craftsmanship gives you the ideal opportunity for developing this capability. The craftsman’s association, Glati, organizes workshops, activities and meetings with the local artisans. From pottery to wool, you will improve your manual and creativity skills. Discover the Ticino traditions with your hands!

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## Technical visits.

[meetings.ticino.ch/technicalvisits](http://meetings.ticino.ch/technicalvisits)

Tours at manufacturing companies and technical visits are now possible in Ticino: selected companies and organizations open their doors to anyone who would like to see their inside. An opportunity not to be missed to discover the organization, structure and work of very interesting professions. Experience the excitement of visiting a fire station, a watch factory, the Cantonal Laboratory and many more.

## The work yard of the century.

Leventina Valley and Lake Lugano Region

Host your event in the world's longest railway tunnel (57 km), the AlpTransit. Despite what one may think, the atmosphere is welcoming: AlpTransit is a cutting edge project and in Pollegio it holds an ultra-modern information centre on the premises. Built with the stones dug from the tunnel, the structure has fully equipped meeting rooms.



Info: [www.meetings.ticino.ch](http://www.meetings.ticino.ch) 57284 [Search](#)

## Didactic trail in the Robiei dam.

Robiei

Water from snow and glaciers is channelled to the Robiei and Bavona hydro plants, generating enough electricity for a city. Robiei, in an idyllic setting at 2000 metres, not only is the ideal starting point for hikers but also offers the unique opportunity to penetrate the bowels of the dam to tour it from within. This interesting educational tour, lasting about twenty minutes, reveals the secrets of dams in an easy way along the tunnels.



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## Discover the secrets of milk with LATI.

S. Antonino

Learn all about dairy production, including hard and soft cheeses and delicious yoghurts to suit all tastes. LATI SA uses milk from local Ticino-based producers, acting as a reference point for dairies in the local Alps. As well as giving a brief account of the company history, a visit to the museum will introduce you to the secrets behind the production of prized products. You will also have chance to try some of the specialities made at the company headquarters.



Info: [www.meetings.ticino.ch](http://www.meetings.ticino.ch) 85926 [Search](#)





## Charutos do Br...issago.

Brissago

The Centro Dannemann in Brissago is a fascinating event location housed in a traditional Brazilian cigar factory on Lake Maggiore. Enter fully into the world of tobacco by organising a workshop where you can roll your own cigar and enjoy it in good company on the lake shore. Learn how to make your own customised caipirinha or alternatively organise a sensory journey of discovery of a rich variety of aromas.



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## Visit a fire service.

Lugano

Founded in 1853, Lugano's fire service has more than one hundred years of history behind it. The firefighters work shifts, enabling the service to guarantee that two first-response engines can be sent out within two minutes of the alarm being raised, 24 hours a day, 365 days a year. The fire service will illustrate the important work it does during your free visit. A firefighter will take you on a tour of the station, showing you the equipment used to ensure the safety of the local population and offering practical advice to be applied in your place of work.



Info: [www.meetings.ticino.ch](http://www.meetings.ticino.ch) 109501 [Search](#)

## All the excitement of TV.

Comano/ Lugano-Besso

The Radiotelevisione della Svizzera Italiana (RSI) is a public service of the Italian-speaking part of Switzerland, entrusted with producing and broadcasting radio and television programmes throughout the country. Your visit will involve an exciting tour of studios, production and editing rooms, teaching you all about RSI and those who work there. You have the opportunity to experience the production mechanisms for yourself and take a look behind the scenes. Experience the excitement of "making TV and radio"!



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## Visit to the USI.

Lugano

The Università della Svizzera Italiana (USI) is the only Italian-speaking university outside of Italy. Founded in 1996, it has four faculties today: Economics, Communication Sciences, IT and Architecture, serving a student population of around 2800 from 100 different countries. It employs around 700 lecturers and assistants. During your free visit you will learn about the organisation, the facilities of the USI campus and its original and innovative courses.



Info: [www.meetings.ticino.ch](http://www.meetings.ticino.ch) 109505 [Search](#)



# Good to know.

## Currency.

The Swiss franc is the monetary unit, usually indicated as CHF. Often is possible to pay in Euro, but normally the change will be returned in Swiss franc.

## Exchange.

You can change money at any Swiss bank, airports, main hotels and train stations (Western Union) and at the Swiss Post. The current exchange rates can be found on: [www.bancastato.ch](http://www.bancastato.ch)

## Language.

Switzerland has four official languages: German, French, Italian and Rhaeto-Rumantsch. In Ticino the official language is Italian but it's easy to find assistance in other foreign languages.

## VAT.

In Switzerland the VAT applied on the purchase of goods and services is of 8%. You may ask at the shops for your Global Refund Cheque and reclaim the VAT. For more information regarding terms and conditions refer to Swiss Federal Tax Administration.

## Phone area code.

The international area code for Switzerland is +41.

## Opening times.

Shops are usually open Mondays to Fridays from 8/8.30 a.m. to 6.30 p.m.. Some shops extend their opening hours on Thursdays to 9 p.m. On Saturdays shops open from 9 a.m. to 5 p.m. They are closed Sundays and on public holidays.

## Voltage.

The Swiss voltage is 230 Volt and the frequency 50 Hertz (for the domestic electrical appliance up to 2200 Watt). Kitchens, washing machines and etc use 400 or 3x400 Volt. The wall socket is of J type.

## Emergency Numbers

117 Police

118 Fire service

144 Ambulance

1414 Swiss Air-Rescue Rega

140 Breakdown Assistance

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## Ticino Turismo

Via C.Ghiringhelli 7  
CH - 6501 Bellinzona  
Tel. +41 (0)91 825 70 56

[mice@ticino.ch](mailto:mice@ticino.ch)  
[www.meetings.ticino.ch](http://www.meetings.ticino.ch)



Partners.

